

Jobsite Delivery Policy

We strive to not only grow one of the most interesting horticultural lines of any nursery, but provide the delivery service to match. All our plants are delivered on our own trucks by experienced drivers whose mission is increasingly more difficult as highway congestion escalates. While we prefer to deliver to your commercial yard or regular place of business, we have delivered to hundreds of jobsites and this policy reflects our concerns given the experience.

Jobsite deliveries entail the complexities of revision of standard routes, preparation of maps and driver orientation, checking on legal routes for our load-limit equipment, calls to verify clearance for trees, bridges, etc.

For this, we require a \$550.00 minimum order and charge a standard \$75.00 Jobsite Fee. We expect that once at the jobsite, the customer will have help available to unload the truck. Furthermore, the assistance should be timely so that the driver can get to his next destination without undue delay.

Suncrest Nurseries, Inc. reserves the right to charge \$50 per half-hour of delay if in the opinion of the driver and dispatcher poor jobsite coordination caused our schedule to be adversely impacted.

Prior to scheduling any delivery, our dispatcher will have verified the access conditions with you over the phone or by fax.

We instruct our drivers that they are "Captains of Their Ship". We give our drivers complete trust in their judgement. If the driver determines that for any reason the delivery is hazardous to the equipment or would cause breakage of things such as pavement, tree limbs, irrigation lines, power lines, etc., they have our unquestioned support to politely negotiate an alternative location with you and/or our dispatcher.

While on the jobsite we will not be responsible for damage or injury.

If for any reason the delivery must be made to a location off an engineered and paved roadway, the driver may only perform the delivery if you or your agent signs this notice holding your company responsible for any towing charges and damage incurred.

I have read this statement and agree to its terms and conditions,

_____	_____
print name	company name
_____	_____
signature	job name
_____	_____
date	job address

